# Annual Preventive Visit Scheduling

**Quick guide for scheduling annual preventive visits for ACA/Commercial, Medicare Advantage (MA), and Dual Eligible Special Needs Plan (DSNP) members**

## SCHEDULING REMINDER

**Do not delay scheduling solely because 365 days have not passed since the member's last annual preventive visit.**

**Confirm the member's eligibility, benefits, and correct visit type before scheduling.**

| ACA/Commercial | MA/DSNP |
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| **Annual Preventive Visit (APV)** | **Two Preventive Visit Opportunities** |
| For many plans, in-network routine wellness exams are covered once per benefit period, which is typically the calendar year.<br><br>Before postponing based on a prior visit date, verify the member's current benefit period, eligibility and benefits.<br><br>**Takeaway:** Think benefit period, not an automatic 365-day rule. | Medicare Annual Wellness Visit (AWV): May be completed anytime during the calendar year and focuses on risk assessment and prevention planning.<br><br>Blue Cross NC Annual Physical: A separate annual physical benefit may be available. Confirm benefits before scheduling or billing. |

## MA/DSNP: AWV and annual physical

| **The AWV and annual physical are different services.** |
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| Confirm benefits, eligibility and same-day billing requirements before advising the provider. |

## Quick Scheduling Check

| 1. Confirm product | 2. Identify visit type | 3. Verify timing |
|---|---|---|
| ACA/Commercial, MA, or DSNP | APV, AWV, Initial Preventive Physical Examination (IPPE), or annual physical | Eligibility, benefits, visit timing, and billing rules |

**Important:** Benefits can vary. Confirm current member eligibility, benefit language, payer policy, and billing requirements before claim submission. Do not guarantee that every service performed during an annual visit will be included without cost-sharing.


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