

Blue High Performance Network

Blue High Performance NetworkSM

Blue Cross and Blue Shield of North Carolina (Blue Cross NC) offers an Exclusive Provider Organization (EPO) product called the Blue High Performance NetworkSM (BlueHPNSM). It is a national quality-based network that provides members with access to a comprehensive set of high-quality doctors, hospitals, and specialists while lowering costs for employers.

BlueHPN Providers

- Blue Cross NC is collaborating with participants of Blue Premier for BlueHPN. [Blue Premier](#) holds health systems and Blue Cross NC jointly accountable for better health outcomes, exceptional experience and lower costs. ([Service Map](#))
- Triad area: Atrium Health Wake Forest Baptist
- Charlotte area: Atrium Health
- Triangle area: Duke Health
- Hickory area: Frye Regional Medical Center and Iredell Memorial Medical Center

BlueHPN is an EPO Health Plan

BlueHPN is a health plan that offers a national network of doctors and hospitals for members to choose from. If a member seeks medical care outside of their EPO plan's network, such as a doctor, hospital, clinic or pharmacy, those out-of-network services are typically not covered under the member's EPO health plan. With BlueHPN, urgent/emergency care will be covered out-of-network **outside** of the member's medical service area.

Please refer to the grid below for further details. **Note:** These are general benefit guidelines, but final benefit determinations are made in accordance with the member's health benefit plan:

Medical Benefit	Place of Service	Covered Services
Participating BlueHPN Provider		
Preventive Care Routine Care Urgent Care Emergency Care	Inside BlueHPN Service Area	Yes
Non-Participating BlueHPN Provider		
Emergency Care	Inside BlueHPN Service Area	Yes
Preventive Care Routine Care Urgent Care	Inside BlueHPN Service Area	No
Urgent Care/Emergency Care	Outside BlueHPN Service Areas	Yes
Preventive Care Routine Care	Outside BlueHPN Service Areas	No

Blue Cross NC EPO Product High Level Benefit Comparison

EPO Products	Standard Product Offering	Nonstandard Product Offering	Participating Providers	In Network Only Medical Benefits	OON Emergency Care	OON Urgent Care	OON BDC Transplants
Blue Options (PPO/EPO)	No	Yes, 250+ ASO	All PPO Participating Providers	No	Yes	Yes	No
BlueHPN (HPN/EPO)	Yes, 20+ ASO	Yes, 250+ ASO	Exclusive Providers	Yes*	Yes	Yes	Yes

*Urgent/emergency care are covered outside of the BlueHPN Service area.

Blue Options EPO ID Card Disclaimer – OON Emergency Care –

- No out of network benefits except for emergency care in/outside the service area and urgent care outside the service area.

BlueHPN EPO ID Card Disclaimer – Urgent and Emergency Care –

- Visit BlueHPN urgent care provider if in the BlueHPN area. Visit any urgent care provider if outside of the BlueHPN area. Emergency care is covered.

Recognizing BlueHPN Members

A BlueHPN member can easily be identified by their member ID card. The BlueHPN name will be prominently displayed on the front of the member ID card, along with the “HPN in a suitcase” logo. This “BlueHPN in a suitcase” logo indicates that BlueHPN rates apply. If the BlueHPN name or logo is not on the front of the member ID card, member is not in BlueHPN and other rates apply. Detailed information for providers describing the specifics of BlueHPN can be found in the [BlueHPN Provider Playbook](#).

FRONT OF MEMBER ID CARD

			
Subscriber Name: SUBSCRIBER NAME		GROUP NAME 00	
Subscriber ID: HPO11111111		Group No: 14180000 Rx Bin: 019905 Effective Date: 07/01/21	
Health Only SPOUSE CHILD		In-Network Member Responsibility: 01 Coinsurance 20% 02 Deductible \$3,500 Prescription Drug Benefits Included	
			

BACK OF MEMBER ID CARD

			
Prior Review/Certification (PVC) Claims may be subject to PVC. For nonparticipating/non-NC providers (exception below), member must obtain PVC when required. Participating non-NC providers (non-military, inpatient facilities) and participating NC providers must obtain PVC when required.		BlueCross and BlueShield of North Carolina , an independent licensee of the BlueCross and BlueShield Association, provides administrative services only and does not assume any financial risk for claims.	
Urgent Care and Emergency Care Visit BlueHPN Urgent Care provider if in BlueHPN area. Visit any Urgent Care provider if outside of BlueHPN area. Emergency Care is covered.		NC providers and members send medical claims to: Blue Cross NC PO Box 35, Durham, NC 27702-0035	
		Pharmacy Benefits Administrator	

*Some Host BlueHPN member IDs have some differences from the card depicted. The cards will have the BlueHPN product name.

Member Benefits

Enrolled members have in-network benefits only with exceptions for urgent care outside the service area and emergency care in/outside the service area. Members enrolled in BlueHPN will have seamless access to quality care. There are cost of care savings for employer groups and their members.

Allowance for Covered Services

Coverage for services to BlueHPN members by non-participating providers not in the BlueHPN network will be subject to eligibility and available member benefits. The CMM/Indemnity/Traditional allowance will be applied and accepted by the provider for that service for both local and host HPN members unless a separate or more specific allowance has been negotiated with that provider.

Impacted Lines of Business

Currently, BlueHPN is offered to Administrative Services Only (ASO) (self and balance funded) and Fully Insured commercial employer groups.

Individual under 65, State Health Plan (SHP), Medicare, Federal Employee Program (FEP) and Medicaid patients are NOT included in BlueHPN.

Resources

- For additional information, see below links:
- [BlueHPN Provider FAQs](#)
- [BlueHPN Maps](#)
- [BlueHPN Provider Playbook](#)