



**BlueCross BlueShield
of North Carolina**

Your plan for better health.SM

<Title FirstName LastName>
<Address1 Address2>
<City, State Zip>

Dear Prospective Blue Medicare RxSM Plan Member:

Blue Cross and Blue Shield of North Carolina (BCBSNC) is pleased to provide you with this Medicare prescription drug plan enrollment kit. This kit includes the following:

- Blue Medicare Rx Guide – Informational brochure about Medicare prescription drug coverage and BCBSNC's Blue Medicare Rx plans
- Summary of Benefits – Includes a chart outlining BCBSNC's two Blue Medicare Rx (Part D) plans
- Important Information – Helpful information about Blue Medicare Rx plans
- Blue Medicare Rx enrollment form
- Business reply envelope – Use this to mail your completed enrollment form back to us

[In addition, a Pharmacy Directory, Provider Directory and Formulary are available upon request.]

If you have questions about the information contained in this guide, or if you need assistance, please contact Blue Cross and Blue Shield of North Carolina, [Attn: Direct Sales, P.O. Box 2291, Durham, NC 27702-2291] or call **toll free at <1-800-328-7495, TDD/TTY 1-800-922-3140>**. Our licensed agents are available <7 days a week, 8 a.m. to 8 p.m>. You can also visit our Web site at **<bcbsnc.com/shopper/medicare>**.

<Agent – As an authorized agent of Blue Cross and Blue Shield of North Carolina, I value your business and look forward to serving you for years to come/ Direct – At Blue Cross and Blue Shield of North Carolina, we have provided dependable health care coverage for 75 years. We take this responsibility seriously, and look forward to serving you.>

Sincerely,
<Agent Signature>
<Agent First Name, Agent Last Name>
<Life/Health Insurance Agent>
<Blue Cross and Blue Shield of North Carolina>
<1-800-753-2583 ext. Agent Extension>
<Agent E-mail>

S5540_0371, 8/2/07

For more information about Medicare benefits and services, including general information regarding the Part D benefit, you may contact Medicare at
<1-800-MEDICARE >
<1-800-633-4227 >
<TDD/TTY 1-887-486-2048 >
<24 hours a day/7 days a week >
<or visit **www.medicare.gov** >

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