



Medco Health Solutions administers the prescription drug benefit for Blue Cross and Blue Shield of North Carolina members. Blue Cross Blue Shield of North Carolina is introducing a new ID card format beginning October 5th, 2008.

Pharmacies must submit claims to **Medco** through the *TelePAID*® System using:



- **Rx Bin number: 610014**
- **Rx Group number: PAID BNCDRUG**
- **Member identifier: W plus 8 numeric digits** – Omit the first three letters.

See **sample** ID card below.

 BlueCross BlueShield		BlueOptions:	
Subscriber Name: John Q. Public		ABC123 COMPANY	
Subscriber ID: YPPW12345678	01	Group No: 123456 RxBin/Group: 610014/ PAID BNCDRUG Date Issued: mm/dd/yy	
Members Health and Dental: Mary T. Schneider		In-Network Member Responsibility:	
David T.	02	Primary \$10 Specialist \$20 Urgent Care \$20* ER \$150* Prescription Drug \$10/\$25/\$50/25% *Same for out-of-network	
Kathleen A.	03		
Robert K.	04		
Dental Only: Nathan M.	05		
Gabrielle L.	06		
	07		
DentalBlue			

The first three letters should be left off for pharmacy claims processing.

Rx Bin and Rx Group have been added to the new format.

 BlueCross BlueShield		BCBSNC.COM BCBSNC-DENTAL.COM	
Claims are subject to review. For nonparticipating or non-NC providers, members are responsible for ensuring that prior review/certification is obtained. Participating NC providers are responsible for obtaining prior review/certification.		Customer Service: 1-877-258-3334 Dental: 1-800-305-6638 Nurse Support Line: 1-877-477-2424 Mental Health: 1-800-359-2422 Locate Non-NC Provider: 1-800-810-2583 Provider Service: 1-800-214-4844 Prior Review/Certification: 1-800-672-7897 Pharmacist Help Desk: 1-800-922-1557	
Insured by BlueCross and BlueShield of North Carolina, an independent licensee of the BlueCross and BlueShield Association.		Providers should send claims to their local Blue Cross Blue Shield Plan. Medical: BCBSNC PO Box 35, Durham, NC 27702-0035 Dental: BCBSNC PO Box 2100, Winston-Salem, NC 27102 or emdeon #81473	
Pharmacist Help Desk Phone number and PBM name have been added.			
		Pharmacy Benefits Administrator	

Pharmacist Help Desk Phone number and PBM name have been added.

The member identifier begins with the 4th letter (W) plus 8 numeric digits must be submitted through the *TelePAID*® System for proper claims processing.

Pharmacies should contact the Pharmacy Services Help Desk toll-free at 1-800-922-1557 or visit the Pharmacist Resource Center at www.medco.com/rph, if assistance is required.