

Provider Requirements for Urgent Care Setting

All Specialties must meet standard BCBSNC Credentialing criteria in addition to the following specialty specific criteria:

Specialty	Requirements
Family Practice Medicine/Pediatrics	<ul style="list-style-type: none"> • One (1) year of experience covering the full spectrum of care found in an Urgent Care setting (Attestation) • Board Certified by American Board of Family Practice or Completed Residency in Specialty • ACLS Certified • PALS/APLS Certified
Internal Medicine Pediatrics	<ul style="list-style-type: none"> • One (1) year of experience covering the full spectrum of care found in an Urgent Care setting (Attestation) • A letter(s) of recommendation that in whole speak to the applicant's ability to provide the full spectrum of care (ie. Peds, GYN, Adult, Trauma) in an Urgent Care setting. • 2 years of CME related to the full spectrum of care found in an Urgent Care setting • ACLS Certified • PALS/APLS Certified
General Practice	<ul style="list-style-type: none"> • Two (2) years of experience covering the full spectrum of care found in an Urgent Care setting (Attestation) • A letter(s) of recommendation that in whole speak to the applicant's ability to provide the full spectrum of care (ie. Peds, GYN, Adult, Trauma) in an Urgent Care setting. • 2 years of CME related to the full spectrum of care found in an Urgent Care setting • ACLS Certified • PALS/APLS Certified
All Other Specialties including Physician Assistant and Nurse Practitioners	<ul style="list-style-type: none"> • One (1) year of experience covering the full spectrum of care found in an Urgent Care setting (Attestation) • A letter(s) of recommendation that in whole speak to the applicant's ability to provide the full spectrum of care (ie. Peds, GYN, Adult, Trauma) in an Urgent Care setting. Physician Assistants and Nurse Practitioners must submit 1 letter from a practitioner who supervised the PA or NP in the urgent/emergent setting.) • Physician Assistants must be Certified (PA-C) • 100 hours of CME within the past three (3) years addressing the variety of topics as outlined in the "Provider Attestation of Urgent Care Competencies" document • ACLS Certified • PALS/APLS Certified

Emergency Medicine	<ul style="list-style-type: none"> • One (1) year of experience covering the full spectrum of care found in an Urgent Care setting (Attestation) • Board Certified by American Board of Emergency Medicine or Completed Residency in Specialty • ACLS Certified** • PALS Certified** <p>**For MD's board certified in Emergency Medicine - In lieu of ACLS and PALS/APLS, the most current LLSA and/or ConCert completion certificate is required; one of either must have been completed within the most recent 12-month period.</p> <p>**For DO's board certified in Emergency Medicine – In lieu of ACLS and PALS/APLS for physicians currently board certified by the American Osteopathic Board of Emergency Medicine, the most current COLA completion certificate which must have been completed within the most recent 12-month period is required.</p>

Additional documentation needed from providers working at Urgent Care Centers:

Provider Attestation of Urgent Care Competencies

I attest that I have the skills, knowledge and experience to recognize, manage and triage urgent/emergent conditions in adults and pediatric patients including, but not limited to the following:

Chest Pain
Shortness of Breath
COPD
Stridor
Epiglottitis
Foreign Body Aspiration
Sickle Cell Disease
Diabetic Ketoacidosis
Abdominal Pain
Drug/ETOH Overdose
Head Trauma
Fractures
Mental Status Changes
Seizures (febrile and other)
Mental Health Emergencies

Bradycardia
Asthma/Wheezing
Pulmonary Embolism
Croup
Airway Obstruction
Cyanotic Heart Disease
Shock
Sepsis
Appendicitis
Anaphylaxis
Headache (meningitis or bleed)
Headache
Stroke or TIA
Significant Lacerations
Infectious Diseases (e.g., tick- borne diseases, meningitis, sepsis, etc.)

Burns

OB/GYN:

STD/PID
Ectopic Pregnancy
Diagnosis of Pregnancy
Bleeding in Pregnancy
Preeclampsia/eclampsia/PIH
Preterm Labor
Intrapartum Fetal Distress

Postpartum Hemorrhage/Infection
Embolic Phenomena
Dysfunctional Uterine Bleeding
Torsion of Ovarian Cyst
Evaluation Protocol of Rape/Domestic Abuse

I have read this list and confirm that I have the skills, knowledge and experience to recognize, manage and triage urgent/emergent conditions in adult and pediatric patients including, but not limited to the list presented above.

Urgent Care Provider:

Signature _____ Date _____

The practitioner will be notified in writing of the Credentialing Committee's decision of their application for participation in the BCBSNC Managed Care Networks. Practitioners who are denied initial credentialing have no appeal process and must wait at least one year before reapplying. There may be exceptions if deemed appropriate by Credentialing Committee Chairman or Credentialing Committee.

Network Management notifies all practitioners of their effective date for participation with BCBSNC managed care network(s).