

## **ePrescribe Incentive Appeals Process**

BCBSNC offered a one-time \$1,000 incentive to each BCBSNC individually credentialed network provider that used a certified RxHub Rx 4 Success vendor to access medication history and generate at least one electronic prescription for a minimum of 20 individual patients between October 1 and December 31, 2008.

BCBSNC network providers may appeal the BCBSNC ePrescribe Incentive Program, if they did not receive a \$1,000 incentive payment by March 31, 2009.

There is a 45 day ePrescribe incentive appeal process from April 1, 2009 - May 15, 2009. Providers who wish to appeal need to contact their ePrescribe technology vendor for the following documentation:

- RxHub must provide a copy of the Rx 4 Success certification letter to the ePrescribe technology vendor that was dated prior to December 31, 2008.
- The ePrescribe technology vendor must create a signed attestation stating that the appealing provider(s) is using a software version that is certified by Rx 4 Success, with the ability to check patient eligibility, formulary, and capability to access patient medication history.
- The ePrescribe technology vendor must produce a report documenting the provider(s) generation of electronic prescriptions and access to the patient medication history from October 1, 2008 – December 31, 2008. To receive the report template, please send an email to [ePrescribe@bcbsnc.com](mailto:ePrescribe@bcbsnc.com).

**All ePrescribe incentive appeal documentation must be received on or before May 15, 2009.** Mail documentation to: ePrescribe, PO Box 2291, Durham, NC 27702-2291.

BCBSNC will respond to all appeals by July 31, 2009.

For additional questions pertaining to the ePrescribe appeals process, send an email to [ePrescribe@bcbsnc.com](mailto:ePrescribe@bcbsnc.com).