

NPI CONTINGENCY PLAN

Organization Name: Blue Cross and Blue Shield of North Carolina

Contact (Name/Phone/Email): Guy Ferrari/1-888-333-8594/guy.Ferrari@bcbsnc.com

Website: www.bcbsnc.com

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NPI Contingency Plan Adoption Statement:

Blue Cross and Blue Shield of North Carolina is officially adopting an NPI Contingency Plan, in accordance with CMS NPI Contingency Guidance and applicable regulations.

Key Contingency Plan Dates:

Blue Cross and Blue Shield of North Carolina will accept/submit, as applicable, the following identifiers in HIPAA electronic transactions, in the manner and for the purposes specified herein:

Lists of transactions timetable applies to (if one table does not apply to all transactions that your organization performs, please provide additional table(s) as appropriate): Mark with "X"

X 837P _X_ 837I _X_ 837D _X_ 835 _X_ 270/271 _X_ 276/277 X__ 278 _X_ 834

Identifier	Primary Providers (Billing/Pay To; Rendering)	Secondary Providers (Referring, Ordering, Operating, Other)
Legacy ID Only	<ul style="list-style-type: none"> Legacy IDs ONLY will continue to be submitted/accepted through May 22, 2008 	<ul style="list-style-type: none"> .. Legacy IDs ONLY will continue to be submitted/accepted through May 22, 2008
NPI+Legacy	<ul style="list-style-type: none"> NPI+Legacy submitted/accepted October 1, 2006 NPI+Legacy will continue to be submitted/accepted through May 22, 2008 	<ul style="list-style-type: none"> NPI+Legacy submitted/accepted October 1, 2006 NPI+Legacy will continue to be submitted/accepted through May 22, 2008
NPI Only	<ul style="list-style-type: none"> NPI Only submitted/accepted October 1, 2006 NPI Only will be REQUIRED to be sent/received starting May 23, 2008 Legacy IDs will NOT be permitted after May 22, 2008 	<ul style="list-style-type: none"> NPI Only submitted/ accepted October 1, 2006 NPI Only will be REQUIRED to be sent/received starting May 23, 2008 Legacy IDs will NOT be permitted after May 22, 2008

Note: for definition of Primary and Secondary Providers see CMS FAQ 6926 –
[\[u1\]http://questions.cms.hhs.gov/cgi-bin/cms_hhs.cfg/php/enduser/std_alp.php?p_sid=_2OWAqAi](http://questions.cms.hhs.gov/cgi-bin/cms_hhs.cfg/php/enduser/std_alp.php?p_sid=_2OWAqAi)



Key Questions and Answers:

What requirements does the health plan have for sharing NPIs prior to production use?	We have requested that all providers register NPIs directly with BCBSNC. BCBSNC will share registered NPIs with Partners National Health Plans and the Blue Cross Blue Shield Association.
When both legacy and NPI are present in the same transaction, which ID is used for processing?	If the NPI is registered with BCBSNC, BCBSNC will use the NPI to confirm the BCBSNC crosswalk mapping. If the NPI and BCBSNC Provider ID submitted on the transaction agree with the NPI and BCBSNC Provider ID in the BCBSNC crosswalk, BCBSNC will process using the NPI. If the NPI and BCBSNC Provider ID submitted on the transaction do not agree with the NPI and BCBSNC Provider ID in the BCBSNC crosswalk, BCBSNC will reject the transaction with a business edit. If the NPI is not registered with BCBSNC, BCBSNC will use the BCBSNC Provider ID to process the transaction.
How does the health plan recommend providers test transactions with NPI?	BCBSNC strongly recommends that the provider submit transactions with both the NPI and the BCBSNC Provider ID. This will allow both the provider and BCBSNC to verify the mapping of NPI to internal BCBSNC Provider ID.
What are the timelines and transition requirements for paper claims?	NPIs should NOT be sent on the paper claim forms being phased out. NPIs may be sent on the new UB04 and the new CMS1500. BCBSNC Provider IDs may be sent on the new forms, as well. BCBSNC will also accept both the NPI and the BCBSNC Provider ID on the new forms.

If you have not registered your NPI(s) with BCBSNC, please contact 1-800-858-5966.