

Important News for BCBSNC Group Administrators

Begin Using New Dental Claims Forms Now

June 13, 2007

Dear BCBSNC Group Administrators,

The American Dental Association has produced a new dental claim form for use effective May 23, 2007. Although the old dental claim forms will still be processed, please start using the new claim form for your specific product as soon as possible. BCBSNC now offers two group dental products:

1. Dental Blue for groups
2. Dental Blue Select – our new voluntary dental product effective July 1, 2007

Please do not use and discard the following dental claim form:

- J515 Dental Claim form for Groups

New dental claim forms can be obtained by:

- Downloading the claims forms from bcbsnc.com, or
- Contacting customer service for your specific dental plan.

If your group is enrolled in Dental Blue for groups, please refer to the following table:

Customer	How to Find the Dental Blue for Groups Claim Form Online	Customer Service Contact Information
Group Administrators	1. Click here: http://www.bcbsnc.com/employers/forms.cfm 2. Under “Dental Plans,” look for “Dental Blue for Groups Claim Form”	ACS Customer Service 1-800-305-6638
Members	1. Click here: http://www.bcbsnc.com/members/forms/ 2. Look for “Dental Blue-Group Plan”	ACS Customer Service 1-800-305-6638

If your group is enrolled in **Dental Blue Select (Voluntary)**, please refer to the following table:

Customer	How to Find the Dental Blue Select (Voluntary) Claim Form Online	Customer Service Contact Information
Group Administrators	1. Click here: http://www.bcbsnc.com/employers/forms.cfm 2. Under “Dental Plans,” look for “Dental Blue Select Claim Form”	Dental Blue Select Customer Service 1-888-471-2738
Members	1. Click here: http://www.bcbsnc.com/members/forms/ 2. Look for “Dental Blue Select – Voluntary plan”	Dental Blue Select Customer Service 1-888-471-2738

If you have any questions about these new claims forms, please contact your BCBSNC group representative.

Thank you.

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