



Dear Prospective Customer,

Thank you for your interest in **Blue Medicare HMOSM** and **Blue Medicare PPOSM**, offered by PARTNERS National Health Plans of North Carolina, Inc. (PARTNERS), a Blue Cross and Blue Shield of North Carolina company. Enclosed is the information that you requested.

As the first Medicare Advantage organization in North Carolina, PARTNERS offers enhanced medical benefits and Medicare prescription drug coverage – all in one plan! When you join a Blue Medicare HMO or Blue Medicare PPO plan, PARTNERS will:

- Manage your Original Medicare benefits
- Provide you with enhanced medical benefits beyond Original Medicare
- Include Medicare prescription drug coverage with most plans

Please take a few moments to review the enclosed materials. To learn more, please join us at one of the information sessions in your area or call toll free at 1-800-665-8037 Monday – Sunday from 8 a.m. to 8 p.m. A telecommunications device for the hearing impaired is available to get additional information or to set up a meeting with a sales representative by calling TTY/TDD 1-800-922-3140.

Enclosed materials include:

Benefit Information

- **Product brochure**
Outlines benefit options available with Blue Medicare HMO and Blue Medicare PPO plans and explains the eligibility requirements for each plan.
- **Summary of Benefits**
Outlines the benefits of each plan and how they compare to Original Medicare.
- **Plan comparison flyer**
Helps you determine, at a glance, which Blue Medicare HMO and Blue Medicare PPO plan may best suit your needs. It also provides some detailed benefits for each plan.

Enrollment Information

- **Information session calendar**
Attend an information session in your neighborhood where you can speak one-on-one with a licensed authorized sales agent.
- **Enrollment form and return envelope**
To enroll in a Blue Medicare HMO or Blue Medicare PPO plan, fill out the enrollment form and select a plan. Return it in the postage-paid envelope provided.
- **Bank draft authorization agreement form**
Complete this form if you prefer to have your monthly premium automatically drafted from your bank account each month.

If I can answer any questions or assist you in completing an enrollment form, please feel free to call me directly at the toll-free number shown below. I look forward to speaking with you.

Sincerely,



John Roos
1-800-665-8037

BLUE CROSS AND BLUE SHIELD OF NORTH CAROLINA

P.S. For more information about Medicare benefits and services, including general information about Medicare prescription drug coverage, you may call Medicare at 1-800-MEDICARE (1-800-633-4227) and TTY/TDD users should call 1-887-486-2048. You can call 24 hours a day, seven days a week.

Blue Medicare HMO and Blue Medicare PPO plans are offered by PARTNERS National Health Plans of North Carolina, Inc. (PARTNERS), a subsidiary of Blue Cross and Blue Shield of North Carolina (BCBSNC). PARTNERS is a Medicare Advantage organization with a Medicare contract to provide HMO and PPO plans. Plans are administered by BCBSNC. BCBSNC and PARTNERS do not discriminate based on color, religion, national origin, age, race, gender, disability, handicap, sexual orientation, genetic information, source of payment or health status as defined by CMS. All qualified Medicare beneficiaries may apply. You must be entitled to Medicare Part A and enrolled in Medicare Part B, and reside in the CMS-approved service area. You must continue to pay your Medicare Part B premium, if not otherwise paid for under Medicaid or other third party.

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