



Information Services, Connect to the Team

Video Transcript

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| Don | I work with people that come from all across the world that bring some very unique perspectives. |
| Gary | We are leading-edge technology in a lot of areas, and that's really kept my interest. |
| Tara | I know that I am a part of a really, really important and an exciting industry, that is the health care industry. |
| Gary | Every day it's something different. Every day there's a new set of problems, a new set of challenges. And when you mix that with the people aspect of it, it's just a very, very interesting job. |
| Gary | Blue Cross and Blue Shield is a North Carolina company. We are helping the people of North Carolina. I feel like I have a major contribution to that, working in the IT group. |
| Tara | People often have this feeling that IS [Information Services] is boring and it's a couple of nerds sitting in the corner, behind their computer. But that is so wrong. IS [Information Services] is fun, and IS is an awesome place to be in, especially if you are at Blue Cross [and Blue Shield of North Carolina]. |
| Don | So, if you're in data warehousing, if you're an architect, if you're a developer, if you do web content, if you do usability, the options and availability of what's available at Blue Cross [and Blue Shield of North Carolina] is tremendous. |
| Don | You don't have to be a seasoned veteran to make a contribution at Blue Cross [and Blue Shield of North Carolina]. You can really make that based upon what you bring to the table. |
| Don | There can be a skill set that gets you at Blue Cross, but doesn't have to be the skill set that keeps you at Blue Cross [and Blue Shield of North Carolina]. |
| Gary | To keep up with emerging technologies, Blue Cross and Blue Shield will provide training, or send people to training, if it's vendor specific, for those new technologies. |
| Tara | Blue Cross gives you the flexibility to choose your career path...and that gives me a reason to stay at Blue Cross and Blue Shield [of North Carolina]. |
| Gary | One of the rewards that Blue Cross [and Blue Shield of North Carolina] offers to employees is the Blue University program, offered through our Human Resources department, and it's tagged with our tuition reimbursement. |
| Gary | Through Blue University, I have managed to obtain an undergraduate degree in business management and organizational management, and I just recently completed an MBA. |
| Don | Blue Cross [and Blue Shield of North Carolina] has several ways that we can be rewarded. |
| Don | I do utilize our gym. It's a full-fledged gym! |

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| Tara | Being a working mother, I personally feel that the best benefit that I get from Blue Cross [and Blue Shield of North Carolina] is the options of flexible work options. |
| Tara | Blue Cross [and Blue Shield of North Carolina] also provides an onsite back-up daycare. There are numerous lunch and learn sessions for expecting parents, for people who are already parents. And these are priceless benefits for me as a mom, and an employee. |
| Don | If you're a go-getter, [if] you're willing to take control of your future, and you have a high energy level, Blue Cross [and Blue Shield of North Carolina] is the absolute perfect place for you to work. |
| Tara | Working here is not an opportunity to be missed. |
| Gary | So if you want to get into information technology, come on down. We've got lots of challenges. We've got lots of opportunities. |

Blue Cross and Blue Shield of North Carolina uses leading-edge technology in our best-in-class data warehousing and operations and employs best practices in usability.

Awards

Information Week 500
Most Innovative Business Technology Organizations
 Award winner each year from 2000-2009

Data Warehousing Institute
Best Practices Award
 Two-time winner

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